

9/5/2019

First Response
PO Box 1081
Hurricane, WV 25526

Dear Sus:

I wish to thank you for the excellent workmanship your crew of John Dial, John Criswell and Gary Harper displayed in putting my house back in order after the extensive water damage back in Feb 2019.

There were numerous obstacles to overcome and your crew did a masterful job in overcoming them. There were delays beyond their control, such as the Carpet foul up, that they worked around.

Mr Dial, Mr Criswell & Mr Harper were always very courteous, polite & helpful and answered the many questions I brought up. They were very neat about their work & always cleaned up at the end of the day. We have gotten many compliments for their workmanship.

Enclosed is my check for \$15,000.00 as final payment.

Again, I wish to thank you for a job well done. Barbara has been a pleasure to work with in coordinating all the purchases for this very difficult job. I also wish to thank her for professionalism and kindness.

Sincerely
Jack & Delores Layson